A College of Staten Island computer account allows you access to College of Staten Island computers, your College of Staten Island e-mail account, network shares, the Internet, and many College of Staten Island sponsored cloud, web and remote services.

Your new password **must**:

- have at least 8 characters
- contain at least one capital letter
- contain at least one lower case letter
- contain at least one number or special character
- **not** be any of your last 3 passwords

Passwords expire automatically every 180 days. You will be reminded to change your password before the expiration date via an email sent from Officeautomation@csi.cuny.edu. *This email will not ask you to enter any personal information. It will only remind you that your password is about to expire.*

The Office of Technology Systems provides support for College of Staten Island computers only. If you need assistance with a personal computer, please contact your PC manufacturer or your software vendor.

**In the interest of network and personal security, password changes will not be done over the phone or via email.**