

Office of Information Technology Services

Change the Multi-Factor Authentication (MFA) Options for Your Microsoft 365 Account

- 1. Sign in to Microsoft 365 using your CUNYfirst credentials and second verification method.
- 2. Click here or scan the QR code below to open the Additional security verification page.
- 3. Choose your preferred verification option. Please note: Although all options are listed, it is recommended that you use the Microsoft Authenticator App. Please refer to Setting up the Microsoft Authentication App for step-by-step instructions.
- 4. Set up one or more of the options.
- 5. Click Save.
- 6. Click Close.