

From: CSI Technologyservices <Technologyservices@csi.cuny.edu>
Sent: Wednesday, May 21, 2025 4:33 PM
To: CSI-FacultyStaffBroadcast <FacultyStaffBroadcast@csi.cuny.edu>
Subject: !!!IMPORTANT!!! CUNYfirst Login Credentials | Password Change Required



Dear CSI Community:

UPDATE MESSAGE: We have been made aware that CUNY has experienced a cybersecurity incident. **CUNY will force a 'Password Reset' if you have not changed your password since 5/18.** This will require all users to enter answers to your challenge questions, which were set up when you created your CUNYfirst Login ID. CUNY will be taking final grade submissions into consideration before enforcing this change. However, in order to avoid losing access, please change your password.

If you need assistance, please contact the helpdesk ext: 4357

Out of an abundance of caution, we ask that all students, faculty, and staff change their CUNYfirst Login passwords as soon as possible. To do so, please follow the instructions found here: [Change My CUNY Login Password](#).

To ensure the safety and security of all CSI and CUNY online systems and offerings, we ask that you complete the Cybersecurity Awareness Training no later than May 30th. Faculty and staff can complete the training by logging into [Blackboard](#) using your updated CUNY credentials. Your assigned compliance courses are in the Organizations tab on the sidebar.

Students can complete the training by logging into [Brightspace](#). Cybersecurity training will be listed on your personal homepage under "My Courses." If you need assistance accessing either a Blackboard or Brightspace account, please contact the [Technology HelpDesk](#) at 718.982.HELP (4357).

We appreciate your cooperation as we all work to keep CSI and CUNY cybersafe.