

Using Multi-Factor Authentication (MFA) with Your CUNYfirst Credentials

Using MFA for your CUNYfirst Login will provide a more secure process for accessing your CUNY applications and services, protecting both your data and CUNY's data from cyberattacks. The CUNY Login Authentication will prompt you to enter a TOTP (Time-based One-Time Password) when accessing applications that require your CUNYfirst credentials, such as CUNYfirst, Brightspace, Office 365, and Dropbox.

Step 1: Sign in to an application using your CUNYfirst credentials.

CUNY Login

Log in with your [CUNY Login credentials](#)
If you do not have a CUNYfirst account, see the [FAQs](#).

Username
@login.cuny.edu

Password

Log in

New User | Forgot Username | Forgot Password | Manage your Account

PROTECT YOUR PERSONAL INFORMATION AND PRIVACY
ONLY enter your CUNY Login password on CUNY Login websites (ssologin.cuny.edu and login.cuny.edu). NEVER share it with others or enter your CUNY Login password elsewhere without the approval of your campus IT department. More information on CUNY's policies regarding user accounts and credentials can be found in the [Acceptable Use of Computer Resources Policy](#).

Note: Please do not bookmark this page.

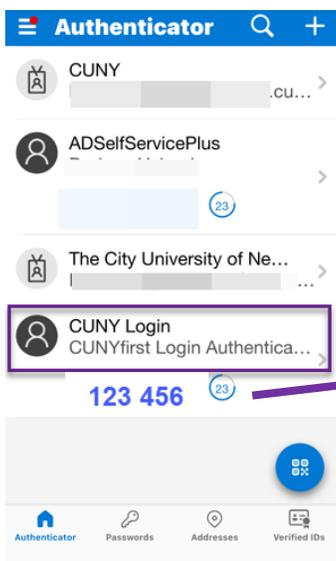
Step 2: A new window will prompt you to choose your authentication method. Select the method you have enabled.

Choose a method to login. Remember Choice

Mobile Authenticator - TOTP
Enter OTP from device CUNYfirst Login Authentication

Not @login.cuny.edu? [Click Here](#)

Step 3: Open the Microsoft Authenticator App on your phone. Locate the Friendly name that you used when creating the account. Take note of the code. Enter the TOTP code on the authentication window. Click **Verify**.



TOTP

Enter OTP from the registered phone CUNYfirst Login Authentication

Enter OTP 123 456 Required

Verify

Return to All Options

Not @login.cuny.edu? [Click Here](#)

The system will verify the authentication and take you to the application.