

Setting Up Microsoft MFA when first accessing your New CUNY Email Account

If you did not set up Microsoft MFA before the email transition, you will see a “**more information required**” message after entering your CUNY Login credentials. Refer to the following for information on setting up Microsoft MFA upon first login to your new CUNY email account or Microsoft 365 applications:

- If you have the Microsoft Authenticator app, watch the [Overview of Multi-factor Authentication](#) video on YouTube.
- For any supported authentication method (Microsoft Authenticator app or hardware token), refer to either of the following:
 - [Set up your Microsoft 365 sign-in for multi-factor authentication](#) on the Microsoft website
 - [Set up Security info from a sign-in page](#) on the Microsoft website