From: CSI Technologyservices <Technologyservices@csi.cuny.edu>
Sent: Friday, March 20, 2026 1:39 PM
To: StudentBroadcast <studentbroadcast@cix.csi.cuny.edu>
Cc: CSI-FacultyStaffBroadcast <FacultyStaffBroadcast@csi.cuny.edu>
Subject: Activate your Student Email MFA Today! - Student Email Communication 3

Dear Students,

This communication is a follow-up to the March 4th communication, in which you were informed about the transition of email to a new CUNY email account that will take place over Spring Break.

Please refer to the CSI email webpage if you missed it.

 To prepare for a smoother transition, you should:

1. **Enable MFA for the account now.**

Yes – you need to enable MFA again to access your account. **The current MFA process for your email account will not change; however, you will need to re-authenticate because you are on a different server.** Please refer to the "Student Email using Multi-Factor Authentication (MFA) accordion at: Email & Accounts | Office of Information Technology Services | College of Staten Island Website for more information.

2. **Copy your OneDrive/Teams files to the new account.**

The content in OneDrive is associated with your old CIX email address. Please log in to OneDrive, download the content, and upload it to your new OneDrive associated with your CUNY.edu email account. Instructions

To access your new email account:

1. Go to www.office.com

2. Sign in with your CUNY login username and password. **At this time, you will not be prompted to use the MFA. The MFA will go live during Spring Break.**

If you require technical assistance, please contact the Technology HelpDesk at 718.982.4357.

If you have any questions, please contact the Technology Training Center at 718.982.2345.

Technology Services