

From: CSI Technologyservices <Technologyservices@csi.cuny.edu>

Sent: Monday, April 20, 2026 1:47 PM

To: StudentBroadcast <studentbroadcast@cix.csi.cuny.edu>

Cc: CSI-FacultyStaffBroadcast <FacultyStaffBroadcast@csi.cuny.edu>

Subject: Don't Miss an Important Email – Check your New Email Account

IMPORTANT REMINDER FOR ALL STUDENTS

Departments and Faculty are now sending official communications only to your NEW student email account.

If you are not checking this account regularly, you may miss important information such as:

- Class updates
- Registration notices
- Financial aid messages
- Deadlines and campus announcements
- Messages from:
 - Brightspace
 - EAB/Navigate
 - CSI Connect
 - Transact
- Plus, emails from CUNY & CSI Departments

Don't miss an important email!

Your new student email is the official communication channel of the college.

Staying informed is your responsibility.

- Check your new student email daily.
- Use it for all college-related communication.

Training & Support are Available:

Training Workshops

- [Introduction to the New CSI Student Email](#)
- [Don't Lose Your Work: How to Transfer Your OneDrive Files](#)

In-Person Support

HelpDesk (2A-306)

- Monday – Thursday 8:00 am – 7:00 pm
- Friday 8:00 am – 5:00 pm
- Saturday 9:00 am – 2:00 pm

Computer Lab (1L -212)

- Monday – Thursday 8:00 am – 10:00 pm
- Friday 9:00 am – 7:00 pm
- Saturday 9:00 am – 5:00 pm

Computer Lab (3N-217)

- Monday – Thursday 9:00 am – 10:00 pm

Virtual Support

[Virtual Lab](#)

- Monday – Thursday 8:00 am – 10:00 pm
- Friday 9:00 am – 7:00 pm
- Saturday 9:00 am – 5:00 pm

Phone Support

- Technology HelpDesk at 718.982.4357.
- Technology Training Center at 718.982.2345.

Email Support

- HelpDesk@csi.cuny.edu
- TechnologyTraining@csi.cuny.edu

Website

[FAQ's](#)