



Fall 2026

Newsletter



Network Modernization

Vertical Fiber upgrades in academic and administrative buildings were completed providing improved network performance. Inter building fiber network upgrades are underway further strengthening reliability and capacity.



Email, SSO, and MFA

- Student email transitioned to new CUNY tenant
- SSO using CUNYlogin for wireless and VPN. FLAS/SLAS coming soon.
- MFA applied to all applications



Life Cycle Replacement

250 new Dell desktops were distributed to Smart Classrooms, An additional 250 are currently being rolled out to faculty, and staff .



July AI Pilot

Several faculty participated in an AI pilot over the summer where they acquired additional knowledge and best practices on how to integrate AI into their pedagogy. Participants completed a four step "Module 0" and completed "try it now" tasks on topics that addressed policy, ethics, and rubrics just to name a few. Collaboration and peer feedback was provided through Teams. The Fall cohort will be starting soon, available to faculty as a LinkedIn Learning Module. For more information contact Doriann.Hyland@csi.cuny.edu.



[Training Opportunities](#)

Training Opportunities

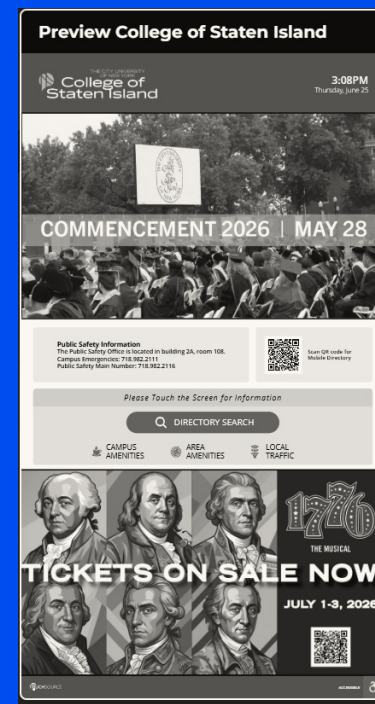
Be sure to take time to attend professional development opportunities featuring:

- Adobe Express
- LinkedIn Learning
- Microsoft365 applications
- Teams
- And many more....

Way Finding Kiosk

1P Admin Loop

- Interactive map
- Mobile friendly
- ADA accessible
- Events on campus
- Newsworthy
- Dining options
- GPS





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VoIP

CSI is excited to be on a Cisco Voice over IP (VoIP) system. This modern solution provides the latest technology, is more resilient, and integrates seamlessly with recent upgrades made to CSI's and CUNY's networks. This project modernizes the College's communications infrastructure by improving call reliability, enhancing functionality, and providing greater flexibility for faculty and staff. For more information please visit the [Information Technology Services Telecom Page](#).



Looking Ahead Single Sign On

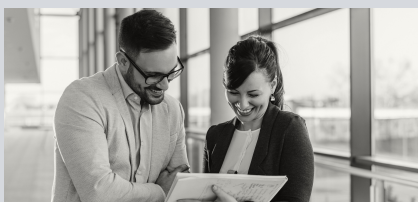
Effective October 1, CSI wireless SSID will be available and CSI-Staff and CSI-Student will be decommissioned. Connections will be using CUNY logon credentials.

Chatbot Enhancements

- Connectors allowing for the bots to "talk" to each other and find information
- IT Bot for Helpdesk

AI for Students

- OER LinkedIn Learning Module
- Best practices
- Ethical considerations



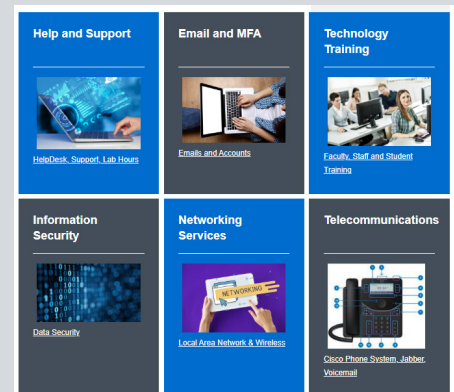
IT Website

The IT website received a face lift to support easier navigation and quick access to information.

We are also on Drupal 11, the latest version of our content management system. This enhancement delivers a faster, more reliable, and more secure experience for visitors while providing a modern foundation for future improvements. The upgraded platform offers improved accessibility, enhanced performance, a more streamlined content editing experience, and stronger security features to help ensure our website remains responsive and user-friendly across all devices.

By the Numbers

- During a recent month, CSI spam detection appliances safely delivered 3,275,947 legitimate emails while blocking or quarantining 815,798 malicious messages, including phishing attempts, spoofed emails, and virus-infected content
- Closed a total of 13,449 technology tickets fiscal year 25/26
- Networking upgraded 260 Wireless Access Points since January 2026



LinkedIn Learning

Available to all faculty, staff and students

- On-demand instruction at your convenience anytime, anywhere with desktop and mobile apps, on and offline.
- Supplements classroom learning with LinkedIn Learning content mapped to skills and competencies in high growth/demand fields.
- Prepare for professional certification exams.
- Completion certificates that can be posted to your LinkedIn profile.
- Practice presentations and scenarios with integrated AI productivity tools