

## **Cisco Jabber Install Guide for iPhone or iPad Mobile**

Jabber is a softphone which extends your CUNY office phone number to a compatible device.

### Requirements:

A participating hardware platform. This guide is for Apple iPhone or iPad.

Participating sites: Any CUNY site served by the Central Office Cisco Phone system.

A "login.cuny.edu" credential.

- 1) Request a Jabber iPhone or iPad account from your local Service Desk. Please specify if this is for iPhone or iPad.
- 2) It is recommended that your device is registered to a wireless network.
- 3) Visit the Apple Store and search for and Install "Cisco Jabber". Don't open the app yet.
- 4) Copy and paste the following hyperlink into Safari to [Update Domain Settings](#). Jabber will launch.
- 5) You will be asked to answer questions allowing Jabber to send notifications (to ring your phone), access your contacts (optional), and whether to use Jabber with Siri (optional).
- 6) Swipe left several times to finish the tutorial and press the "Get Started Now" button.
- 7) You must allow Jabber to access your microphone when requested.
- 8) Login to your CUNY Jabber account using Firstname.LastnameXX@login.cuny.edu