Job Title: IT Senior Associate, Level II – Director of Networking (Provisional)

Job ID: 17692

Location: College of Staten Island

Full/Part Time: Full-Time

Regular/Temporary: Regular

GENERAL DUTIES

I.T. Senior Associates perform highly complex professional work in technology-related disciplines. While areas of specialization vary, typically I.T. Senior Associates perform a range of work in development/programming, communications, technical support, or similar functions depending on the needs of the Information Technology area to which they report. Work tasks include diagnosing, evaluating, overseeing and resolving highly complex projects. They have wide latitude for independent initiative and judgment and may serve in lead roles on complex programs or projects, and/or serve as a direct supervisor of a unit or group.

I.T. Senior Associates should demonstrate mastery of one or more technology-related disciplines, decision-making ability in situations related to those disciplines, and be able to serve as a resource in these areas. They may contribute to decisions on I.T. policies and technical standards.

This job is in CUNY’s Classified Civil Service. The full specification is available on our web site at http://www.cuny.edu/about/administration/offices/ohrm/hros/classification/ccsjobs.html

CONTRACT TITLE

IT Senior Associate

FLSA

Exempt

CAMPUS SPECIFIC INFORMATION

The College of Staten Island (CSI) is a City University of New York (CUNY) senior College organized around two academic divisions and three schools, with over 14,000 students. CSI offers a broad range of academic programs in the liberal arts and sciences, and in several professional areas. The College awards associate's, bachelor's, master's and clinical doctoral degrees, and in collaboration with The CUNY Graduate Center, numerous Ph.D. degrees. CSI's internationally recognized faculty passionately engage in scholarly and artistic activities, and together with a strong professional staff, lead students through transformational learning experiences both inside and outside of the classroom. The College is situated on a 204-acre site, has recently incorporated a residential component, and is currently engaging in capital expansion. It is a hub of intellectual and artistic activity and a community partner and source of economic impact and job creation for the greater Staten Island area.

The College's faculty, administration, and staff are committed to educational excellence as they instill in students an enduring love of learning and respect for pluralism and diversity. The College community recognizes its responsibility to strive for the common good, including an informed appreciation for the interdependence of all people, as well as providing students with the opportunities for successful future careers.

Reporting to the Director of Networking & Collaborative Technologies, the IT Sr. Associate will perform the following:

- Oversees the operations and management of Aruba based wireless network providing multiple SSID platform for users.
- Responsible for the day-to-day management of Cisco Devices, Traffic management and monitoring.
- Configures, maintains and designs network security solutions including firewalls (Cisco ASA), VPN, ACLs, etc.
- Configures, implements and troubleshoots a wide range of Cisco series switches.
- Responsible for project documentation & implementing and maintaining network monitoring systems and develops network design documentation and presentations such as Splunk and Nessus. Maintains up-to-date procedures and documentation to support IT security processes.
- Maintains a thorough understanding of the basics behind the Internet and its workings (DNS, Security, IP Routing, HTTP, VPN, Email Routing etc.).

MINIMUM QUALIFICATIONS

1. High School Diploma, G.E.D., or equivalent

2. An equivalent of ten years of experience post-high school that can be met by one of the following: ten years of full-time work experience in a computer or technology related position; an Associate's degree plus eight years of full-time work experience in a computer or technology-related position; or a Bachelor's degree from an accredited institution plus six years of full-time work experience in a computer or technology-related position

3. Demonstrated English Language proficiency

4. A Motor Vehicle Driver's license, valid in New York State, may be required for some, but not all positions.

This title has three levels. In addition to the minimum qualifications above, To qualify for Levels 2 and 3, additional qualifications, such as education, experience, or certification relevant to the area of specialization are required.

OTHER QUALIFICATIONS

- Experience and knowledge of threats, analysis, and remediation efforts in reference to Intrusion Prevention and Penetrations and Malware Analysis in an academic setting
- Experience in Network Intrusion Detection/Intrusion Prevention System and Firewalls. Experience in implementing Next Generation Firewalls such as Palo Alto.
- Experience in managing complex routed networks providing technical support, troubleshooting and configuration. Knowledge of implementing and troubleshooting complex layer 2 technologies such as VLAN Trunks. Experienced in troubleshooting various network related problems by using sniffing tools.
- Experience configuring and managing VMware infrastructure
- Experienced with DNS, DHCP servers in windows server-client environment with resource allocation to desired Virtual LANs of network
- In-depth knowledge and hands-on experience on IP Addressing, subnetting, VLSM and ARP, reverse & proxy ARP, Ping Concepts
- Experience with LAN protocols like STP, RSTP, MST, VTP, VLAN and Port Channel Protocols like LACP, PAGP
- Knowledge of QOS and VOIP telephony

COMPENSATION

New Hire: $81,425*
Incumbent: $92,014

*This amount reflects a 13% salary suppression in effect for the first 24 months of employment only.

BENEFITS

CUNY offers a comprehensive benefits package to employees and eligible dependents based on job title and classification. Employees are also offered pension and Tax-Deferred Savings Plans. Part-time employees must meet a weekly or semester work hour criteria to be eligible for health benefits. Health benefits are also extended to retirees who meet the eligibility criteria.

HOW TO APPLY

To apply, please visit http://cuny.jobs/ and enter the Job ID# in the “What” section field. Candidates must attach a resume, cover letter, and three professional references (name, title, organization, and contact information) as one file.
CLOSING DATE
February 3, 2018

JOB SEARCH CATEGORY
CUNY Job Posting: Information Technology/Technical

EQUAL EMPLOYMENT OPPORTUNITY

CUNY encourages people with disabilities, minorities, veterans and women to apply. At CUNY, Italian Americans are also included among our protected groups. Applicants and employees will not be discriminated against on the basis of any legally protected category, including sexual orientation or gender identity. EEO/AA/Vet/Disability Employer.