

Functional Job Title: Community Health Worker (CHW) Facilitator

Location: College of Staten Island

Department: Workforce Development and Innovation

Status: P/T

Salary: \$ 55.00 an hour

General Description

Grounded in the Liberal Arts tradition, the College of Staten Island is committed to the highest standards in teaching, research, and scholarship. Drawing on the rich heritage of the City University of New York which has provided access to excellence in higher education since 1847, the College of Staten Island offers that same opportunity in New York City's Borough of Staten Island. The College is dedicated to helping its students fulfill their creative, aesthetic, and educational aspirations through competitive and rigorous undergraduate, graduate, and professional programs. We embrace the strength of our diversity, foster civic-mindedness, and nurture responsible citizens for our city, country, and the world.

The Office of Workforce Development and Innovation at the College of Staten Island develops, manages, and offers training programs designed to address critical skill gaps in growing workforce industries. It is currently seeking an experienced and dynamic facilitator to lead an upcoming Community Health Worker (CHW) training cohort through a comprehensive **54-hour virtual CHW training program**.

Using a pre-approved CHW training curriculum and syllabus, the ideal candidate will bring both subject matter expertise and engaging facilitation skills to empower aspiring CHW's with knowledge, skills and confidence they need to thrive in community-based healthcare settings.

Core Responsibilities:

- Deliver **9 hours** of weekly interactive instruction using a virtual format in accordance with an approved CHW curriculum and syllabus.
- Facilitate learning across a range of core CHW topics including but not limited to:
 - C3 Core Competencies and CHW Core Roles
 - HIPAA compliance and patient confidentiality
 - Foundations of digital literacy and technology use in health outreach
- Foster a supportive and inclusive learning environment that centers equity and cultural humility.
- Incorporate adult learning principles and real-world application through role-playing, case studies and interactive discussion.
- Provide coaching and mentorship to support learners' academic success and professional development.
- Collaborate with program staff and stakeholders to refine course delivery and ensure alignment with program goals.
- Accurately track and manage attendance and participant engagement data with efficiency and accountability.
- Stay current on CHW best practices, public health trends and community engagement strategies.

Qualifications:

- 3-5 years' experience as a CHW, CHW instructor or public health educator
- Demonstrated experience as a lead trainer in adult education or workforce development settings.
- Solid understanding of CHW Core Competencies and public health frameworks.
- Skilled in hybrid instruction and digital platforms (ie. Zoom, Google Classroom, or LMS tools).
- Exceptional interpersonal, communication and coaching skills.
- **Bachelor's degree or higher in Public Health, Health Education or a related field, preferred.**
- Bilingual or multilingual (preferred but not required)

Please email a copy of your resume and cover letter to **Continuing.Education@csi.cuny.edu** using the following subject line: **Community Health Worker (CHW) Facilitator**