

EAB Guide: Serving International Students

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It is possible that Guide – College Simplified will not appear in the app store (iOS and Android) for international students whose app store accounts are based in a non-US region or country. If you are unable to find Guide – College Simplified in your app store, follow the below steps to change the region of your app store to the United States.

For iOS devices

- Tap on the App Store icon on your home screen
- Tap on “featured” on the bottom left corner of the screen
- Scroll to the bottom and click on your Apple ID info
- Tap “view Apple ID” (you may have to enter your password)
- Change your country/region to United States
- Note that you do not need add a credit card in the United States if you do not have one. Simply click “back” when prompted to add a credit card if you do not have a United States credit card; the app store will have already switched.
- *For detailed instructions from Apple, [click here](#)*

For Android devices

- Sign into your Google Payments account at payments.google.com and click the Settings icon in the top corner
- Click Edit next to the "Home Address" listed and update the address (please note this is different from the "Address Book" which holds shipping addresses)
- Open the Play Store and navigate to any item available for download
- Click to begin a download until you reach the "Accept and buy" screen (no need to complete the purchase)
- Close the Play Store, force stop and then clear data for the Google Play Store application (Settings > Apps > Google Play Store > Force Stop then Clear Data) or clear your browser cache
- Re-open the Play Store. You should now see the Play Store that matches your default payment method's billing country

If you are unable to change your app store region, access Navigate CSI through the [desktop version](#).