SLAS – Self Service Password Reset

http://slasreset.csi.cuny.edu

SLAS Password Reset Enrollment*

Enter the Username and Password that you use to log on to the computers at CSI. Username Format: firstname.lastname

To change password, click on the Change Password Tab.

To check your enrollment settings, click on the Enrollment Tab. *Enrollment is required to enable the password reset option.

Please check your CUNYfirst account and make sure that the email address listed in the “other” field is a non CSI email address that you are able to access. Students will automatically be enrolled in the SLAS reset service at the beginning of each semester using the email in the “other” field.

Forgot/Expired Password

Enter the username that you use to log on to the computers at CSI. Click Continue.

Option 1:
Allows you to use security questions to verify your identity.

• Answer the security questions.
• Click Continue.
• Be sure to answer the questions within the allocated time.

Option2:
Sends a verification code to your email.

• Select an email address from the dropdown and click Continue.
• Type in the code that you received and click continue.
• Type in a new password.
• Confirm the new password.
• Click Reset Password.
• Be sure to type the password within the allocated time.

The Office of Information Technology HelpDesk. 2A-306D, 718.982.HELP