Connecting to the Virtual Lab from an iPad or iPhone

The following instructions walk you through:

- Downloading and connecting to the GlobalProtect VPN, which is necessary to connect to CSI's network.
- Downloading and installing RDP (Remote Desktop Protocol) which will allow you to remotely use one of the available computers in a CSI computer lab.
- Choosing a machine to connect to in a lab

Section 1: Download and Install Necessary Apps from Apple App Store

**You will need to download the Global Protect App and Microsoft Remote Desktop App.
This process will only need to be done the first time, unless you are using a different device,**

Step 1: Open the App Store on your iPad or iPhone, and search for "Global Protect"

Step 2: Tap the cloud icon next to Global Protect (Secure Network Connection) and download and install it

Step 3: Again, Open the App Store on your iPad or iPhone, and search for "Remote Desktop Mobile"

Step 4: Tap the cloud icon next to Remote Desktop Mobile (Work from anywhere) and download and install it

Section 2: Connecting to Global Protect VPN

Step 1: Open the Global Protect App by tapping on the Globe icon

Step 2: Tap "Allow" on the "GlobalProtect Would Like to Send You Notifications" pop-up that appears

Step 3: Enter SLAS-VPN.CSI.CUNY.EDU for the Portal Address, then tap Connect

Step 4: Tap "Allow" on the "GlobalProtect Would Like to Add VPN Configurations" pop-up that appears

It may ask for your "Fingerprint Touch ID" or PIN to proceed

Step 5: You will now be prompted to Sign In:

*Note: You will need to do this each time you want to connect to the virtual lab.

Tap the Globe icon to get to this Sign In window. The Portal will already be filled in from the first time you entered it.

Sign in with your CSI Credentials

Note: Format for **usernames** below:

- Students - Use **firstname.lastname@cix.csi.cuny.edu** and **your SLAS Password**
- Faculty/Staff - Use **firstname.lastname@csi.cuny.edu** and **your FLAS Password**

You should then see that you are **Connected** to the VPN

Section 3: Connecting to a Computer in the Virtual Lab

Step 1: Open the web browser and go to the following website:

https://remoteaccess.labstats.com/college-of-staten-island-cuny

Welcome to the College of Staten Island's Virtual Lab!

The list of computers on this page are available to use.

Step 2: Click **Connect** next to the computer you want to use

Step 3: You will get the "Connect to …" pop-up window. Tap **Download**

Step 4: On the "Do you want to download …" pop-up window, tap **Download** again.

Step 5: Locate and tap the files folder icon and find the downloaded file in your Downloads folder.

Step 6: Tap the downloaded file and it will open using the "Remote Desktop Client" app.

Step 7: Sign in with your CSI credentials and tap **Continue**.

*NOTE: Username Format must be:

Students: slas\FirstName.LastName and your SLAS password

Faculty/Staff: flas\FirstName.LastName and your FLAS password

Once you tap **Continue,** it will direct you to the screen of the remote computer.

Note: If you have any Bluetooth input devices connected to your device, you may have to allow access on the pop-up window.

Step 8: Move the mouse cursor to the OK button and tap it to login.

The computer will now automatically login and bring you to the desktop.

Please wait while it loads and then you can use the computer as if you were sitting in a lab.

Please be familiar with tools on the top bar on in order to navigate the computer more easily.

- Zoom
- Return to App home
- On-Screen Keyboard

Section 4: Disconnecting from a Virtual Lab Computer and the VPN

VERY IMPORTANT

*Note: When you are done using the computer, make sure you SAVE YOUR WORK!

SAVE IN YOUR EMAIL OR SOME OTHER ONLINE STORAGE (DROPBOX, ONEDRIVE, Etc.)
Do NOT save directly onto the computer (Desktop, Documents, etc.) IT WILL BE ERASED!!!

Step 1: Once you are done using the computer and have saved your work (online), you must Sign Out of the remote computer.

- Click the **Start Button**

- Click the User Icon (your name will show up when the mouse hovers over the icon)
- Click **Sign Out**

Step 2: Go to the Global Protect App and tap on the green shield logo to **Disconnect**

You are now completely disconnected.