

NJVID Questions and Answers:

1. Can student searches be limited to specific collections?

Students can only see content they have permission for. They cannot get to access media from another collection, unless it's allowed. They can get access to other collections if the owners of those collections share it either with the institution (CSI only) or with the public (everyone.)

For example, if you search for *Carl*, you will see all the Carl Sagan videos that were uploaded in our workshop, as well as any other media that had the word, *Carl*, in its metadata. This is because users currently have access to the NJVID Commons, which is media that other institutions have made publicly available.

2. How can you upload a list of students?

- a. Go to *Users, Add Users, Bulk import*, and import a CSV file that contains the following fields: username, firstname, middlename, lastname, email address, and role.
 - i. Keep in mind that students must use their CSI email address to get access to your collections.
- b. You can then use this list to create a group.

3. How can you share a clip?

- a. Select the clip you would like to share. Copy and paste the URL into email, Blackboard, etc...to share the clip with others.

4. How can you share a playlist?

- a. Select the playlist you would like to share. Copy and paste the URL into email, Blackboard, etc...to share the playlist with others. The playlist can consist of different clips/videos/ or any other media. For example, a playlist could consist of a series of clips, which would represent different chapters of a video you wanted to share.

5. What is the Focus option when you run a clip?

- a. They are keyboard shortcuts for Accessibility needs. For example, if you hit the Focus tab underneath a video, you can then use the space bar to play or pause. The following is a link of keyboards shortcuts associated with the Focus tab:
<http://support.njvid.net/support/solutions/articles/112767-video-player-keyboard-shortcuts>

- 6. Can you see an attachment associated with a video, while playing the video?**
No, you have to open in a different window or you can download it to your computer. Also, remember that attachments must be PDF files.
- 7. In a report, can you see the total number of times someone looked at a media?**
No. However, in reports, you can see who accessed media and at what time, since each instance is listed individually.
- 8. Can you see how long a student spent looking/working on media?**
No because it would not be accurate information, since they could start the video and be somewhere else.
- 9. When you add another person as an owner to your media, can they get an email notification?**
Not at this time. NJVID is looking into it.
- 10. When you select a media file, next to the Preview tab, you see an UNPUBLISH tab. What does this mean?**
This is the state between deleting a content and making it accessible to others. It will exist in the database, but not be available/seen by others until its "Published."
- 11. Can media be downloaded from NJVID?**
It is possible, but not currently enabled right now for CSI by NJVID.
- 12. Is it possible to put a hyperlink anywhere in the "About" tab?**
At this time, you cannot have a hyperlink in the "About" tab. The most that can be done would be to put a URL in the "Abstract/Summary" area, which a user would have to cut and paste to a browser window. Since this is the most visible area, this might be the best option until NJVID makes the hyperlink option possible. NJVID is working on a solution, which should be available by end of April 2015.
- 13. Is it possible to change the color and/or location of the captioning?**
Not at this time. The color is set to yellow to make it more accessible to viewers based on the background color(s) of the videos playing. The location of the captioning is on the bottom of the screen to maintain a standard setting. The font and size also cannot be changed.
- 14. Is there an option to disable the default for captioning?**
Yes. When playing a video, press the CC button to toggle between turning the captioning off or on.