

# Enabling Microphone in Web Browsers

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## Internet Explorer

Internet Explorer is the predecessor to Microsoft Edge. It currently does not see the same support from Microsoft as their new browser, and you run the risk of running into compatibility issues using Internet Explorer. Most websites cannot enable your microphone because the browser itself is out of date and unlikely to be updated.



Don't know how to access the Microsoft Edge browser? It's as simple as opening up Internet Explorer! When you open up Internet Explorer, it will take you to a screen that looks like this:



### You should try Microsoft Edge

The newest browser from Microsoft for Windows 10

The same people who brought you Internet Explorer proudly bring you Microsoft Edge. It builds on the Internet Explorer browser you trust and lets you take along all your favorites. Plus you can:

- Write on web pages
- Read without distractions
- Get instant search results

Go beyond browsing with Microsoft Edge

[TRY MICROSOFT EDGE NOW >](#)

Just click on the blue button that reads "Try Microsoft Edge Now" and it will open up the Microsoft Edge browser.

# Microsoft Edge

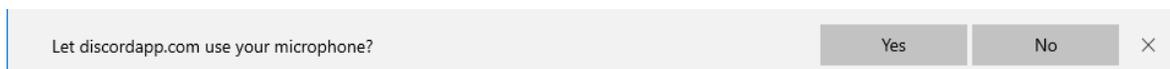
Giving a website access to your microphone through Microsoft Edge is easy!



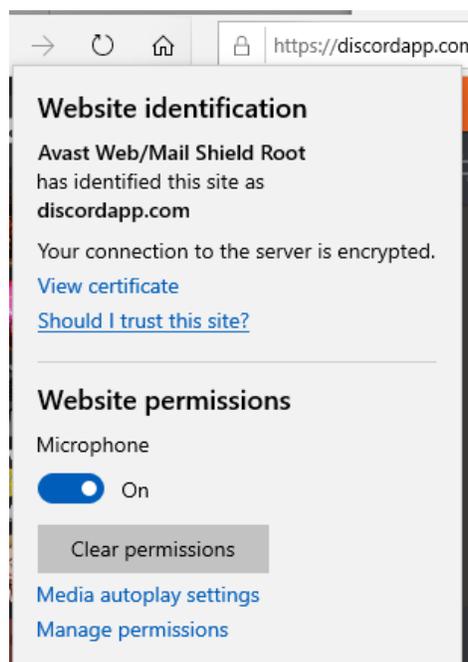
- Enabling microphone permissions on Microsoft Edge is website specific. When using something like Blackboard Collaborate for seminars, there's a button to turn on your webcam and microphone that you'll either need to select first. These icons will be on the collaborate session:



- When you join anything that might require you to enable your microphone, Edge will give you an automatic prompt specific to the website you're using. It'll look something like this on the bottom of your browser window:



- Just click "Yes", and you're good to go!
- If you want to know if your microphone is already enabled for a website on Edge, you can check it by clicking the lock icon next to the home button, and the website address.
- When you click the lock icon, you'll see a screen that looks like the one below. If you already enabled microphone permissions for a website, it will look like this image!

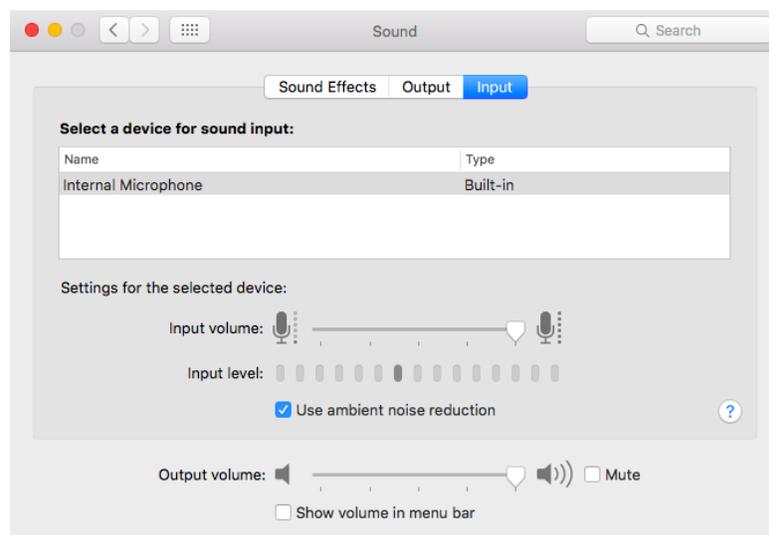


# Safari

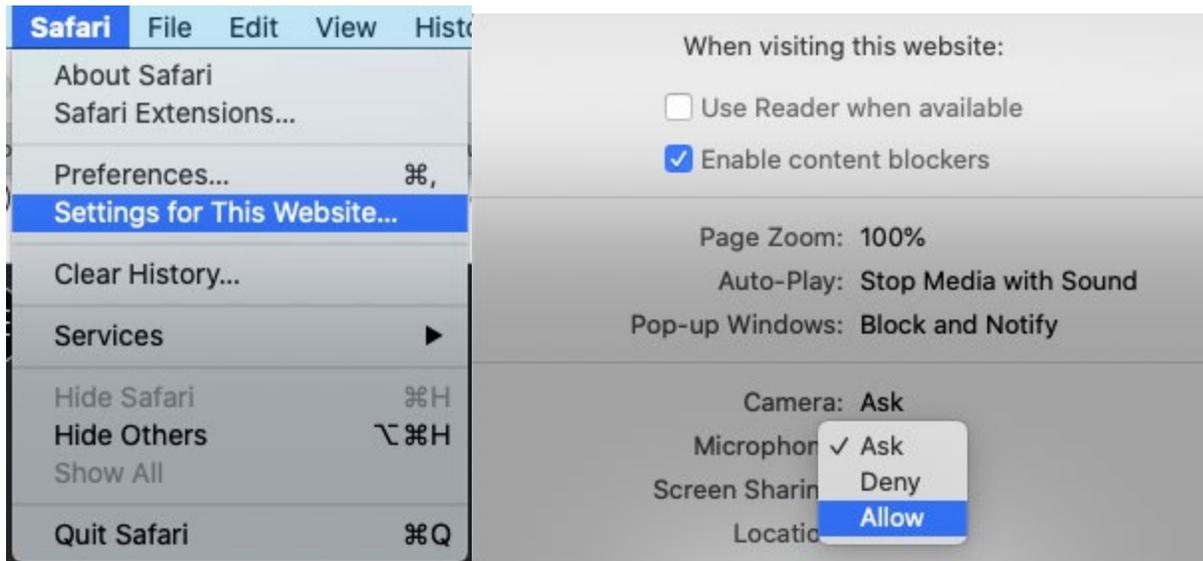
## Safari Enable Microphone - Give access to use microphone



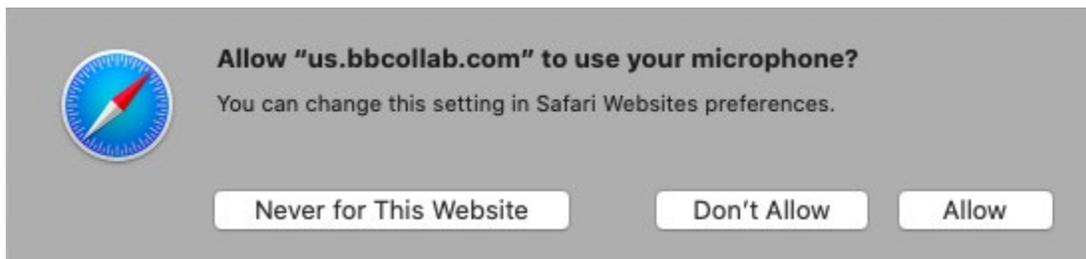
1. Open Safari  click on “Apple” logo  After clicking on “Apple” logo  click on “System Preferences”  Click on “Sound” (Second row- far right)
2. Click on “Input”
3. \* You will see the “Internal Microphone”. This microphone is already built into your device/system.
  - a. If you are using air pods or other headphones, it will be listed under “Internal Microphone” and you can click on whichever you prefer to use.
  - b. Try speaking to see if the Microphone bars under “Input Level” move. That will show if your voice is resonating. If it moves = Microphone is working
  - c. If you do not see the bars moving  Drag “Input volume” slider to max(As shown in the snapshot below)



4. Depending on your settings on safari for a particular website, a request would be sent to “allow”, “ask”, or “deny”. To access this setting -> select safari -> settings for website -> microphone -> select "allow" or "ask" depending on preference.



5. Once you are at the website, for example “Blackboard Collaborate Ultra”, a request will be sent to allow microphone, and select allow to enable the microphone.



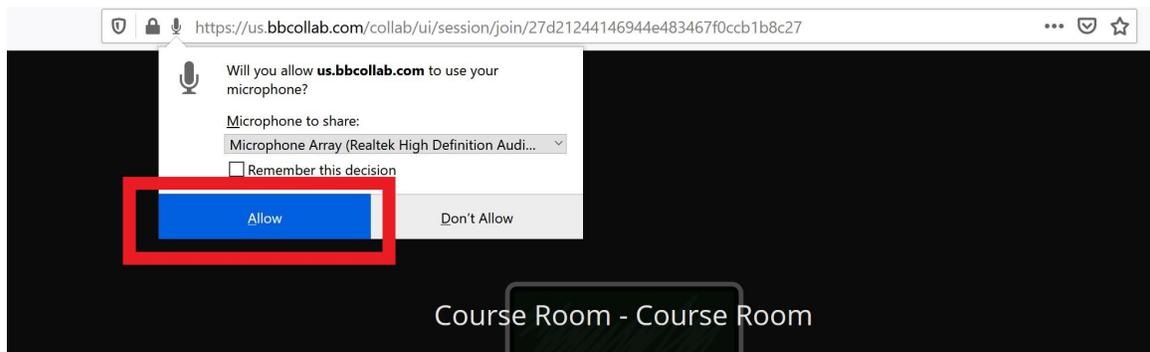
6. Selecting the microphone icon on Blackboard Collaborate Ultra can activate (left) or mute (right) microphone.



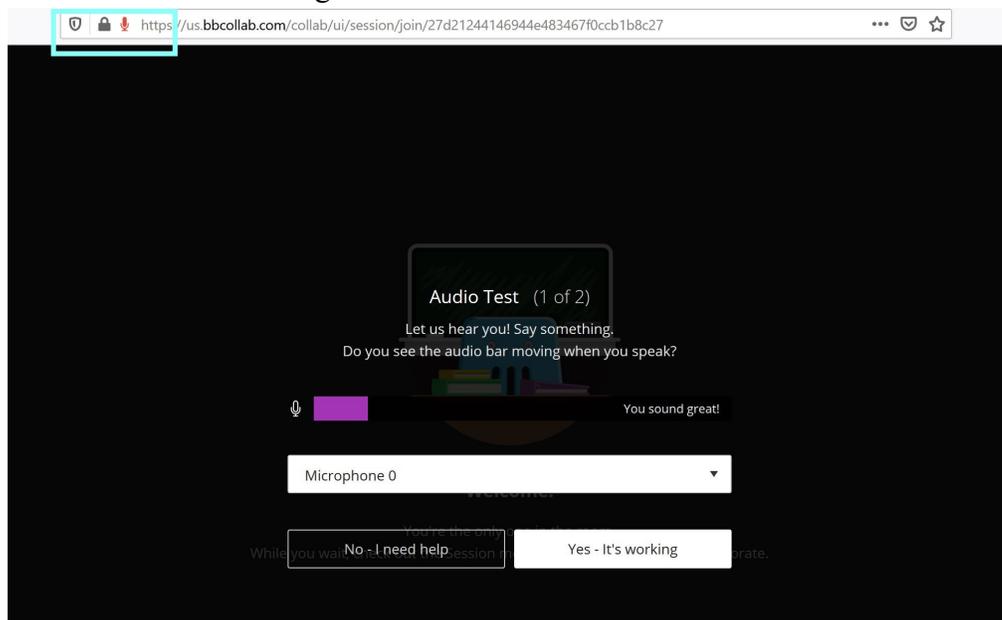
# Firefox

## Enabling Microphone

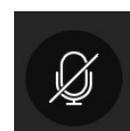
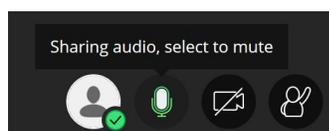
- Many websites will request to allow use of the microphone, select allow to enable the microphone
  - For example in Blackboard Collaborate Ultra an automatic prompt will appear



- You will know that the microphone is enabled when the microphone icon on the top left corner is red and flashing



- Many websites will also allow for an audio test to ensure that the microphone is working properly
- On Blackboard Collaborate Ultra selecting the microphone icon can either activate or mute the microphone

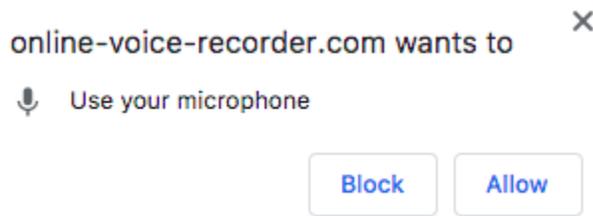


# Google Chrome

1. **Open Chrome**
2. **Go to linked blackboard collaborate ultra site**
3. **Choose to allow site's use of microphone**

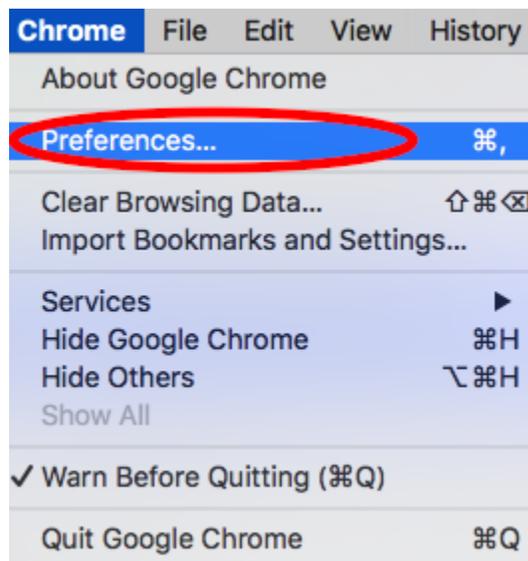


**Example:**

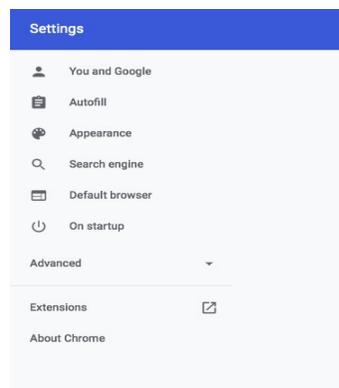


However, if you do not receive this message here is an alternative way to make sure your microphone is working properly:

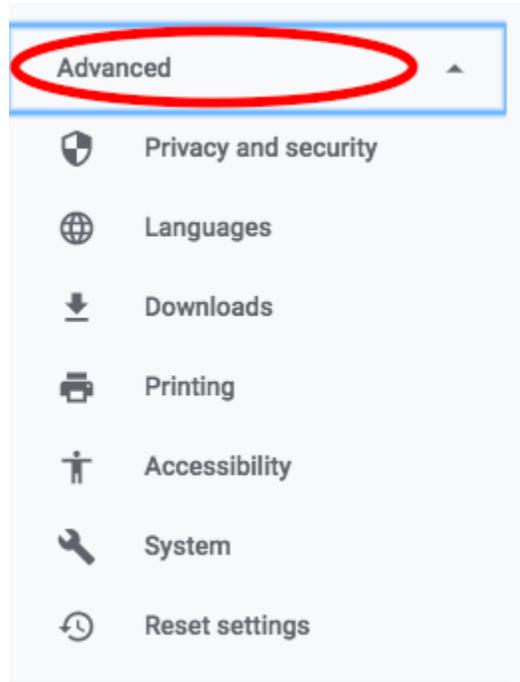
1. **Open Chrome**
2. **Click Chrome then Preferences**



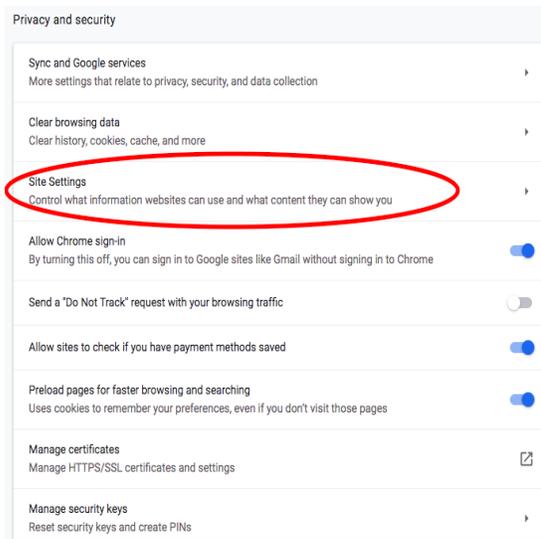
3. This will then open up your **settings** page.



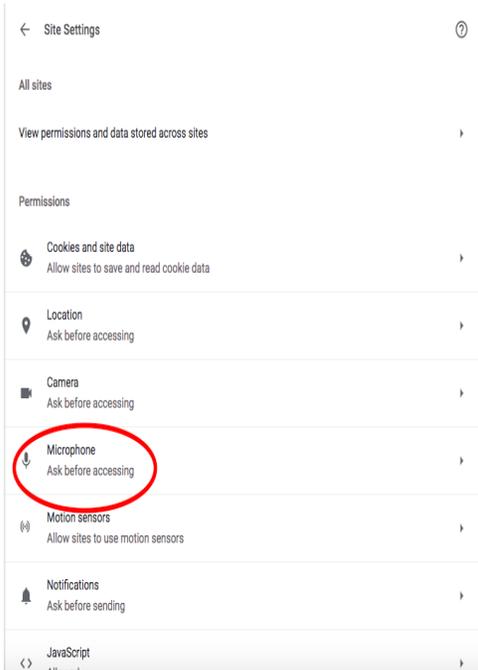
#### 4. Click **Advanced**



#### 5. Click **Privacy and Security**. Then click **Site Settings**.



#### 6. Click **Microphone**.



## 7. Turn “ask before accessing” ON or OFF

