FLAS/Email —Self Service Password Reset

http://flasreset.csi.cuny.edu

FLAS/Email Password Reset Enrollment*

Enrolled Users
You can change answers to security questions by entering your credentials on the right.

Non-Enrolled Users
In order to enroll, you will need to provide answers to security questions by entering your credentials on the right.

To change password, click on the Change Password Tab

PC Login/Email Username and Password.
Username Format: Firstname.Lastname

To enroll, click on the Enrollment Tab

Click OK

*S filetype: successfully changed

*Enrollment is required to enable the password reset option. You must enroll prior to forgetting your password in order to utilize this service.

The Office of Information Technology HelpDesk. 2A-306D, 718-982-3695
FLAS/Email Password Reset

PC Login/Email Username (Firstname.Lastname)

- Answer the questions
- Type in the CAPTCHA
- Click Continue

- Type in new password
- Confirm new password
- Type in the CAPTCHA
- Click Reset Password

The password reset has been done successfully.