Welcome back to the Spring 2017 Semester!
As we embark on a new semester we are experiencing many changes in the world of technology. From augmented and virtual realities to artificial intelligence, self driving cars, and new versions of wearable devices, 2016 was certainly packed with technological advancements; it appears as if the tech world has no plans of slowing down in 2017. Based on the technology updates appearing in this newsletter, Information Technology Services won’t be slowing down either! Accomplishments include website redesign, network upgrades, reduced Sign On, presentations, and much more.

Please take the time to review this newsletter and continue to review our technology updates that we will provide throughout the year. Thank you and have a wonderful Spring semester! Patty Kahn (X2209)

Website Redesign
All hands on deck for the redesign of the CSI website! During the Fall semester the design and back end configuration of the website were completed. Numerous meetings with Academic and Administrative Divisions set the stage for content migration, which is currently in progress. ITS was also involved in training for content management administration and ADA compliance. Our vendor partner and ITS staff are currently building the pages and migrating content. ITS is being extremely diligent in confirming that nothing gets overlooked. The launch of the new website is planned for this quarter.

CSI Own Cloud
ITS is now offering cloud storage space available at https://myfiles.csi.cuny.edu You now have the ability to store files and share files with other users on and off campus. For more information visit http://www.csi.cuny.edu/technologysystems/pdf_doc/myfiles.pdf

Did You Hear? CSI has Reduced Sign On
Now you don’t have to worry if you forgot your password. ITS has implemented reduced sign on, which will provide easy access to many of the applications you use. For more information please review http://www.csi.cuny.edu/technologysystems/pdf_doc/reduced_signon.pdf

Network Upgrades
We are excited to share that CSI is now connected to the CUNY ring with not one but two 10G connections! What does this mean? For starters we now have redundancy with the circuits being configured for automatic failover. Of course the 10G connection will also provide for faster connectivity to the Internet. ITS is also working diligently on our on campus network connections as we continue to replace and upgrade switches throughout the campus.
A central database of all the software supported on campus can now be found on our website. In addition, several new applications were added to the Online Dash Board, which provides files and reports with student information such as GPA, EQA credits and contact information based upon various selection parameters.

2125 computers were upgraded to Office 2013 Pro Plus. In addition, ITS completed a successful implementation of Barracuda, which is a feature rich technology that provides greater protection from virus attacks, spam, threats and viruses to our Exchange environment.

Faculty and staff are now able to check their ticket status by clicking on a link in their email. Also, feedback is always welcome by accessing the survey, which is available to you when you receive a closed ticket status.

ITS and Media Services represented CSI as they presented at several conferences on our use of the Virtual Desktop Infrastructure (VDI) and Illumira (formally known as NJVID).

- NJEdge Annual Conference
- CUNY IT Conference
- HETS Virtual Conference
- CUNY Accessibility Conference

Throughout the semester, we host several events for Faculty, Staff and Students. Our latest events can be seen in this video.

Joyce Taylor was the recipient of the CUNY Service Award, given at the 15th Annual CUNY IT Conference. This award recognizes an individual who has demonstrated exemplary service to the College community. Congrats Joyce and thank you!

In order to enhance communications and facilitate the scheduling of meetings, ITS has begun offering training sessions in the Outlook Calendar, the Scheduling Assistant and Instant Messaging.

You are invited to attend a private session for your department. Be on the lookout for an email invitation.

The High Performance Computing Center had an open house where the community learned about the various systems and how they are being used for research. The open house was well attended by faculty and staff from CSI, CUNY administration, community delegates, and representatives from New Dorp High School.